



PROVIDER ALERT

Introducing the Provider Requirements/Training Grid!

February 15, 2021

Alert Summary: This alert informs you of a new tool available to help you identify which providers can render which services, as well as the training that is necessary for each.

Dear Provider,

We are excited to announce the new Provider Requirements and Training Grid! These tables were recently published as an appendix to the Provider Manual and are located on: optumidaho.com > For Network Providers > Guidelines & Policies > Network Provider Manual > Provider Manual Appendix. The intent is to give you a tool to illustrate which provider types may render each service and indicate any corresponding training and/or certification required. Please note that Mental Health and Substance Use Disorder (SUD) providers are divided into separate tables, which are intended to be used as follows:

- **Services that Mental Health Providers May Render / Table A:** This grid shows which services mental health providers can deliver according to their licensure type or qualifications. The services on the Optum Idaho fee schedule are listed on the left-hand side of the page, and all provider types in the network are listed across the top. You may look down a column or across a row to get a better idea of which services are allowed by whom. If a box is grayed out, that service is not able to be delivered by that provider type.
- **Training Requirements for Mental Health Providers / Table B:** For services and provider types identified in Table A, this grid shows the corresponding training and/or certification that is needed to render that particular service, based on either regulatory and/or Optum requirements.
- **Services that SUD Providers May Render / Table C:** This works the same way as Table A, but is for SUD providers.
- **Training Requirements for SUD Providers / Table D:** This works the same way as Table B, but is for SUD providers.

The Provider Manual should remain the primary source for your questions, but we hope this appendix helps provide additional clarification. We intend to make updates each quarter in order to align with the Provider Manual. If you have any questions or notice anything possibly needing revision, please contact your Provider Relations Advocate.

Thank you,
The Optum Idaho Team